cisco.

Cisco Systems, Inc. 170 West Tasman Drive San Jose, CA 95134-1706

Direct: 408 526 4000 FAX: 408 526 4100 www.cisco.com

March 8, 2009

Dear Ching-Jung Lin

Congratulations on completing the CCNA Discovery: Networking for Home and Small Businesses course as part of the Cisco Networking Academy. This hands-on, lab-oriented course has prepared you for exciting career opportunities in the technology industry.

By completing this course you have earned a Certificate of Completion for CCNA Discovery: Networking for Home and Small Businesses, and acquired competencies that include the following:

- Setting up a personal computer system, including the operating system, interface cards and peripheral devices
- Planning and installing a small network connecting to the Internet
- Troubleshooting network and internet connectivity
- Sharing resources such as files and printers among multiple computers
- · Configuring basic IP services through a GUI

Technological literacy is more important today than ever before, and Cisco is proud to provide you with the knowledge and skills necessary to build and maintain computers.

Please accept my best wishes for your continued success.

Sincerely,

John T. Chambers

John Chambers

Chairman and Chief Executive Officer